

**ERYLINK: Mental Health Sub Group
15 October 2009, 10am – 12 noon
Driffield Golf Club**

Present: Sally Browne
Sylvia Whitton
Ruth Marsden
Eddie Brooks
Jean Turner
Alison Rowlands
Ortrud Nield

Apologies: Liz Watson

Item 1: Meeting with Peter Choules:

For the meeting with Peter Choules (Joint Commissioning Manager, NHS East Riding of Yorkshire) on Friday, 6 November the following was agreed:

- Venue: Willerby Hill or a venue near Hull such as The Octagon, The Goodwin Centre, Centre 88
- Start and length of meeting: 1:30pm start, for 1 to 1 ½ hours
- Meeting style: dialogue
- Short introduction: who he is and what he does
- Then: explanation of Mental Health Partnership Board

Action: Ortrud to get in touch with Peter about Willerby Hill as a venue or book another place.

Action: Ortrud to send briefing note to Peter about points 2.4, 2.6, 2.9, add anything he wants to add to agenda and copy this to group. Also to circulate any documentation Peter can provide in relation to those points.

Item 2: Areas of work and interest

The following areas of work and interest were agreed:

1. Survey of Patient Experience of Humber Mental Health Trust

Action: Ortrud to circulate this survey and the CQC survey which were attached to Ruth's e-mails 1 October 2009 (x2).

2. PALS documents about complaints

Complaints about Mental Health go to PALS. Even though the LINK has requested to see these documents no response has been received. This means that the LINK still does not know what the issues and trends are. As it is a statutory requirement that Health Care providers and commissioners have to respond to LINK enquiries/recommendations within a given time frame Ruth requested that LINK correspondence now includes the following note at the end of each letter:

Please note that all requests are subject to the statutory requirement of providing a response within 20 working days.

3. Mental Health and Learning Disabilities Strategy for the Acute Hospitals of Hull and East Riding

The Trusts who are putting together this new Strategy (Humber Mental Health Teaching NHS Trust, Hull and East Yorkshire Hospitals Trust,

NHS Hull, NHS East Riding of Yorkshire) have invited the LINK to comment on the draft.

The draft Strategy will be out on 16 October.

The meeting stressed the need for the ERYLINK to be involved in the Strategy, to respond to the consultation and to put together a response.

Action: Ortrud to request 10 copies.

4. Community Psychiatric Team

The question arose: How many inpatient facilities will there be? It was agreed to ask Peter whether he had any documents relating to this subject.

Action: Ortrud to ask Peter and circulate relevant documents before the meeting with him.

5. Yorkshire and the Humber Strategic Health Authority

Meeting standards on performance

6. Single point of access for people with mental health problems

According to the Humber Mental Health Teaching Trust the single point of access in Hull works well. Members of the Mental Health sub group are of the opinion that the opposite is the case. Peter might be able to provide information.

7. IAPD: Improving Access to Psychological Therapies

Currently undertaken in 15 GP surgeries across the East Riding.

8. Learning Disabilities

Ruth said there was now a national drive to ensure that people with learning disabilities receive appropriate care in acute settings. In this context Eddie Brooks, Jean Turner and Alison Rowlands had attended the event: "Mental Health in Acute Hospital Settings (Developing a Mental Health and Learning Disabilities Strategy)" organised by Humber Mental Health Trust on 14 August 2009. There is going to be a follow-up event. Of particular interest for this group will be the question how acute settings pick up people with learning disabilities and put a correct pathway of care into practice.

9. "Death by Indifference"

The group was interested in finding out what Humber Mental Health Trust's response was to the document "Death by Indifference".

Action: Ortrud to contact Peter whether he had the document.

10. Quality Accounts

Sally Browne raised the problem of Trusts going for Foundation Status and the lack of control and influence the voluntary sector has. Ruth said that some influence had come back in the form of Quality Accounts consultations. Every Trust needed to do the consultation. LINKs were one of the stakeholders.

Item 3: Learning Disability Plan

Ortrud told the meeting that the East Riding Learning Disabilities Partnership Board was currently rewriting the Learning Disability Commissioning and Development Plan 2009-2012.

Due to the lateness of the circulation of the draft entry for the draft Learning Disabilities Plan the members of the meeting decided to amend the entry during the meeting as follows:

Our drivers (national and local)

Local Government and Public Involvement in Health Act 2007

Any eligibility criteria

We do not deal with individual issues. But we do signpost individuals to specific services.

Where we are now (a summary with reference to LD)

- The East Riding of Yorkshire Local Involvement Network (ERYLINK) is a network of local people, organizations and groups who are statutorily empowered to improve local health and social care services.
- In 2008 LINKs were established in every local authority across the whole country – following government changes in the way health and social care services are delivered. The government's aim is to give local people a stronger voice in the process of planning and running health and social care services.
- ERYLINK is hosted by Humber & Wolds Rural Community Council. Our website is : www.erylink.org.uk
- There are 4 sub groups. Learning Disability issues are currently included in the Mental Health sub group.

What we will do:

1. The executive structure is in place. – completed
2. The OurSay group having sought membership is the easy-read literature reference group. - ongoing
3. All work streams will have the Learning Disability agenda as integral. – ongoing
4. Support will be given to the Hull and East Yorkshire Hospitals Trust's commitment appropriately to extend the 4 hour rule for this client group. – ongoing
5. The expectation of partnership working with all stakeholders (including carers) is a key driver. – ongoing.
6. Joint working will be characterised by integrity, openness and transparency. – ongoing

Action: Ortrud to send amended version to Ruth and after possible further amendment to Sue Christie to meet the deadline.

ITEM 4: Humber Mental Health Trust contact:

It was agreed that Ian Tweddle, Team Manager, would be a good contact for information, exchange, and direction in relation to Humber Mental Health Trust.

Date and Time of next meeting: to be arranged