



## ERYLINK

### GP ISSUES SUB GROUP MEETING

23<sup>rd</sup> August 2010

Board Room, Beverley Minster Parish Centre

#### Action

1. **Pharmaceutical  
Needs  
Assessment  
Consultation  
(PNA)**

Joan Fletcher welcomed Kate Ireland, Director of Quality and Professional Services and Jackie Lyon, Assistant Director for Medicines Management, NHS ERY.

Handouts provided key information on the regulatory requirements and the process undertaken locally to produce the draft PNA document. The following notes should be read in conjunction with the handout received:

**Timeline** – additional guidance is continuing to be received however the requirements and timelines do not change. NHS ERY require responses to the PNA by 1<sup>st</sup> October 2010.

**Minimum requirements** – it is important to get this stage right as it is the basis for future commissioning. If the process is not undertaken carefully ensuring all regulations are met it could result in a Judicial Review.

**Localities and Need** – a Steering Group was created made up of members of NHS ERY and representative stakeholders (ERYLINK represented by Joan Fletcher, Ruth Marsden and Jean Turner). A Patient Insight Poll undertaken last year provided supporting evidence. The Community Pharmacy National Questionnaire was sent to pharmacies to confirm NHS ERY current commissioning requirements.

**Summary of PNA** – Each Ward has been allocated a page for easy access to the information. The following was identified: Only 4 Electoral Wards were found to be lacking in provision with regard to access to extended hours, e.g Swanland and North Ferriby. Improvements and better access to services was identified for 18 Wards e.g substance misuse support (individual choice plays a role in the provision of this service). Potential new provision in 20 Wards.

This document is a draft and will require further involvement to ensure - Is the information correct?

SO to acquire presentation electronically

SO to inform Sub Groups, Lead Group and general membership of consultation process and timelines.

SO to clarify the involvement of the Patient Insight Poll

Is the interpretation of the information correct?

How does NHS ERY now prioritise these needs?  
How does this influence the overall  
commissioning plans for NHS ERY?

Next stages: Once the consultation process is complete it will be taken to the NHS ERY Board (9<sup>th</sup> November 2010, Florall Hall, 7 Esplanade, Hornsea, HU18 1NQ) the final document will be published in December 2010.

ERYLINK  
Members  
welcome

Further guidance received will make a difference to the content for example where pharmacy services are not available the new guidance requires that services provided by GP's must be included, this previously had to be omitted.

It is anticipated that in the future the PNA will be subsumed within the Joint Strategic Needs Assessment (JSNA).

The PNA document will be reviewed and refreshed every 3 years or more frequently should circumstances change.

**Comments:**

Excellent document, identifies that gaps are hours rather than services. How do you persuade Pharmacies to come forward and fill the gap?  
The hope is that Pharmacists will read the PNA and make a business decision to come forward and identify what they are able to provide.  
Additionally NHS ERY is able to commission other providers/services.

**General information:**

NHS ERY has created an LPS (Local Pharmaceutical Services) a way of commissioning pharmacy services at local level outside the National Contract. The LPS stands for 1 year with a review after 6 months. Through this system, NHS ERY has deferred all pharmacy applications until the PNA consultation has taken place. The PNA can then help to determine decisions at that point.

It was clarified that all 100 hour pharmacies must have a Pharmacist on the premises during that time. If this is not the case NHS ERY need informing.

Where contracted 'core hours' are not covering lunchtimes, the Pharmacist/Pharmacy has a responsibility to provide cover.

Have mobile pharmacies been considered for those areas where access is difficult?  
This has been discussed however if the population size is 2,750, Dispensing Doctors have the right to provide dispensing services, they would have priority to provide this service which means it is unlikely that it would be unviable for a provider to set up a mobile pharmacy.

Discussion took place regarding the difference between mobile delivery of medicines (without a pharmacist present) and a pharmacist not being on duty when collecting medication from a pharmacy. A situation that still needs to be resolved.

Discussion took place regarding the efficient new ways of ordering repeat prescriptions.

It was identified that not many complaints are received by NHS ERY in relation to pharmacies. The group agreed that most members of the public would not realise that the pharmacist would have a contract with the PCT and could therefore complain at this level.

SO and PP to discuss entry into future ERYLINK Newsletter.

NHS ERY is interested in peoples experience of their local pharmacy.

'Delayed prescription' a system used particularly with antibiotics whereby the GP places a date a few days hence on the prescription allowing time for the illness to rectify itself without incurring a patient taking unnecessary medication and the cost of medication (and the impact upon the patient of taking antibiotics etc). This system is found to be effective.

What impact will the new White Paper have on the PNA?

There is a lack of clarity at this stage/ However as part of the JSNA which is the responsibility of Public Health this is likely to sit with the Local Authority in the future.

Primary care contracts (General Practice, Dentist, Optometrist) may go to the National Commissioning/Independent Board who may

contract with the GP Consortia, however the skills to undertake this is currently within the PCT's. Nothing is clear until Legislation is presented to Government in the Autumn.

Concern raised over the level of potential personal accountability placed on the GP consortia, this needs to be clarified.

The GP Issues Group agreed to promote the PNA Consultation wherever possible. An entry was already in place in the current Newsletter

Joan Fletcher thanked Kate Ireland and Jackie Lyon for their attendance at the meeting.

Pharmacy application update:  
Both Market Weighton and Elloughton Pharmacies have been put back through the LPS arrangement discussed earlier and will now be considered in November 2010.

SO to provide copies of consultation questionnaire at forthcoming Forums, entry on website and promotion through sub groups and newsletter

**2. Apologies:**

Mavis Austin  
Pat Simmons  
Geoffrey Mitchell

(For the PNA section of the meeting: Maggie Whitlock and Ron Hart, Lead Group Members)

**Present:**

Joan Fletcher (Chair)  
Jean Turner  
Stuart Carr  
Pat Perkins  
Geoff Pearson

Susan Oliver (Host)

**3. Minutes of previous meeting: 12<sup>th</sup> July 2010**

Amendments:  
Item 7: A Patient User Group is **in existence** in Withernsea.  
With this amendment accepted as a true record

SO to make amendments

**4. Minutes of previous meeting: 23<sup>rd</sup> July 2010**

Amendments:  
Meeting date: 22<sup>nd</sup> July 2010  
Geoff Pearson entered twice, he was present.  
Item 3: White Paper, remove the statement regarding Locality Forum attendance.  
Item 9: steering group title: 'Multi Skeletal and Long Term Pain'  
With these amendments the minutes were accepted as a true record.

SO to make amendments

5. **Matters Arising: 12<sup>th</sup> July 2010**

Item 3: Matters arising:  
Responses received from Jonathan Whitelam (Boots):  
Questionnaire only available on line or by telephone.  
Proportion of Questionnaires from East Riding not available due to commercial sensitivity.  
Completing the questionnaire in store had been considered however results are linked to the bonus scheme and therefore could be open to manipulation. Consideration is being given to using the 'kiosk' used for Boots Points within larger stores to complete the quality questionnaire.

Item 6: Proposal for Hutton Cranswick surgery.  
Mr Clare had updated SO, the survey regarding the above had been discussed at the Hutton Cranswick Parish Council Planning Meeting on 3<sup>rd</sup> August 2010. Most Councillors were in favour with 3/4 not as pleased. Agreement for Parish Clerk to write to NHS ERY.

SO to continue to bring updates to this meeting as received from Mr Clare

Item 6/7: RM and JF had been unable to identify potential dates for visits due to holidays and scheduling.

JF and RM to identify potential dates and forward to SO

Item 8: Out of Hours – questionnaire reference included in current newsletter. Return deadline extended to end of September in order to include Forums

SO to take to future Forums

Information received from Ellie Taylor, Clinical Governance Practitioner, Community Services, NHS ERY extremely informative and detailed.

SO to pass on the Groups thanks for this information.

SO to maintain OOH as standing item at this meeting

6. **Matters Arising: 23<sup>rd</sup> July 2010**

Item 3: Invitation to Gina Polumbo, Clinical Executive Chairman, NHS ERY

SO to invite to Lead Group meeting

Item 4: Gluten Intolerance Survey delayed. Carol Hunt to provide survey for September Newsletter.

SO to maintain contact with Carol Hunt

Item 9: Multi Skeletal and Long Term Pain steering group - JF unable to attend the previous meeting, next one dated 6<sup>th</sup> September 2010. Senior Physiotherapists will be attending. Currently information is in draft as soon as possible JF will share with the group.

7. **Care in the Community visits:**

Discussion took place regarding the visits to Wolds View Surgery (based within Bridlington hospital) and relationship with Out of Hours Services and the Neighbourhood Care Teams. The proposed visit to Bridlington Medical Centre to be clarified.

SO to keep JF and the GP Issues Sub Group updated on this item.

8. **AOB:**

**100 hour Pharmacy in Withernsea** – PP raised concerns over the availability of pharmacy services:  
Availability of pharmacist  
Opening hours at Bank Holidays  
The requirement for GP to be 'open' in order for a particular 'counter' medication to be available.

PP will continue to monitor and report back at next meeting

**Workplan update** – agreed that the plan was on track

SO to change the presentation to meet new requirements

**Patient transport contract** – JT gave an update on the current position.  
Initial bids have been submitted  
Criteria for access to transport continues to be discussed  
Boundary issues remain there is a need for joined up thinking

The Shuttle Bus between Bridlington and Scarborough will continue to provide a 7.45am service. The contract is due for renewal in November 2010.

**Anlaby Coffee Morning** – 10am to 1.00pm Thursday 26<sup>th</sup> August 2010. An opportunity to find out peoples perception of local services – all welcome!

**Goole Forum** – 17<sup>th</sup> September 2010 – a 'drop in' event to gather views and concerns of local people and where possible provide solutions – all welcome.

**Details of Next Meeting:** 10.00am Monday 4<sup>th</sup> October 2010  
Boardroom, Beverley Minster Parish Centre  
(Apologies – PP)

**Meeting Closed:** 11.45 am

Thursday 4 November 2010	9.30 am – 1.30 pm	<b>Main Hall</b> Floral Hall, 7 Esplanade, Hornsea, HU18 1NQ
--------------------------	-------------------	---